Volunteer Befriender Role Description

July 2025 | Evergreen Care UK

# Organisation Overview

Evergreen Care UK is a registered charity with a Christian ethos that supports individuals to age well with dignity, purpose and connection. We provide practical services, friendship, and opportunities that help people remain active, independent, and valued in their community.

# Role Title

Volunteer Befriender

# Location of Position

Visiting an individual in their own home across the boroughs of Bexley and Dartford.

# Responsible to

Friendship Coordinators

# Purpose of the Role

To provide someone over 50ys, with meaningful connection through friendly conversation, shared interests, and a relationship built on mutual respect. This role plays a key part in our mission to reduce isolation and support positive ageing across our communities.

# Role Activities

* Visiting a client in their home for a friendly chat
* Sharing a cuppa or taking a walk together
* Engaging in a shared hobby or interest
* Providing a listening ear and warm presence

# Time Commitment & Locations

A minimum of one hour per week, either visiting someone at home or accompanying them on an outing. Boroughs: Bexley and Dartford.

# Skills and Qualities

* Warm, friendly and respectful approach
* Reliable, trustworthy and punctual
* Comfortable working independently
* Willing to support Evergreen’s Christian ethos and values
* Committed to building a long-term, positive relationship
* Non-judgemental and respectful of confidentiality
* Able to communicate regularly with the Friendship Team and report concerns if needed
* Willing to complete a short visit log kept at the client’s home

# Application Process

* Complete the application pack
* Provide two non-family references
* Agree to an Enhanced DBS check (renewed every 3 years)
* Attend an informal interview and induction

Our volunteers and staff are of all faiths and none, but we ask that all are willing to support Evergreen’s Christian ethos and commitment to positive ageing.

# Training & Support

* Induction to Evergreen and your role
* Volunteer handbook provided at the start
* Ongoing support from Friendship Coordinators
* Invitations to regular meetings and volunteer socials

# Benefits to Volunteers

* Build new and existing skills through meaningful volunteering
* Meet new people and be part of an inclusive community
* Make a real difference in someone’s life
* Enjoy friendships that are natural, uplifting, and mutually rewarding

Befriending is about shared experiences, not service delivery. It’s about connection, encouragement and community – the foundations of positive ageing.